

ARS / JCRM Patient Portal Instructions



Advanced Reproductive Specialists
Jacksonville Center for Reproductive Medicine
Changing Lives Daily

Welcome

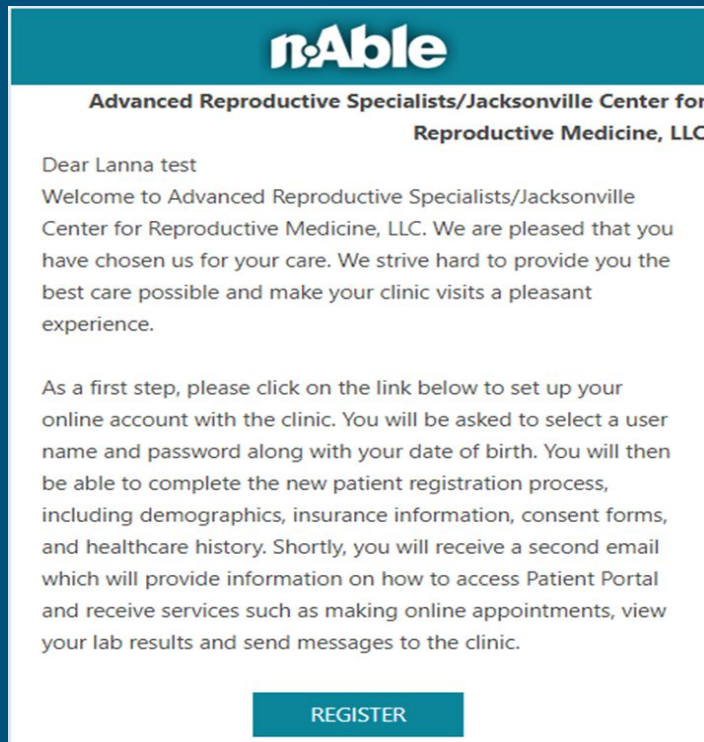
Welcome to Advanced Reproductive Specialists/ Jacksonville Center for Reproductive Medicine. We are pleased that you have chosen us for your care!

The following presentation is tailored to share basic instructions on how to use your nAble IVF patient portal. If you have any additional questions please reach out to our office directly at (904) 493-2229.

Step One

Once you have successfully been registered as a patient, you will receive an email from "automated@nthtechnology.com" that will prompt you to register for our patient portal.

We recommend you do the initial registration process on a computer using Google Chrome. After setting up your account, you may then use the mobile app.




Patient Portal Home View

mAble

Advanced Reproductive Specialists/Jacksonville Center for Reproductive Medicine, LLC

Kimburly Adkins
904-493-2229
904-396-4546



Lanna test
12/05/1969 #9732

Home

Appointments

Messages

Consent Forms

Education / Docs

Medical Records

History

Visit Summary

Vitals

Cycles

Lab Results

Donor List

View Balances

View Quotes

My Personal Info

My Account

Log Out

Update Personal Information

If you have changed your personal information recently, enter your new information below. This will be forwarded to the clinic for review.

Personal

Last Name

test

First Name

Lanna

Middle Initial

Generation

None

Date of Birth

12/20/1969

Sex assigned at birth

Female

Gender Identity

Same as birth sex

Occupation

Employer

Marital Status

Single

Preferred Language

Race

Ethnicity

Partner Name

Partner DOB

MM/DD/YYYY

Referred Provider

Last Physician/Provider seen

OBGYN Provider

Primary Care Provider

Chart Status

EMR

Please Fax a copy of your medical records to

Jacksonville: (904)396-4546

Gainesville: (352)333-0095

Panama City: (850)851-0500

How did you find us?

How did you find us?

Contact

Home Phone

(904)305-0000

Cell Phone

(555)555-5555

Work Phone

(555)555-5555

Preference

Home Phone

Email

someone@example.org

Instructions

Pharmacy

Pharmacy Phone

☐ I authorize the clinic to leave message on my phone

☐ Check to opt into receiving emails regarding newsletters, events, and future activities

Address

Address

100 Lane street

Line 2

City

Jacksonville

State

FL

Zip

32216

Country

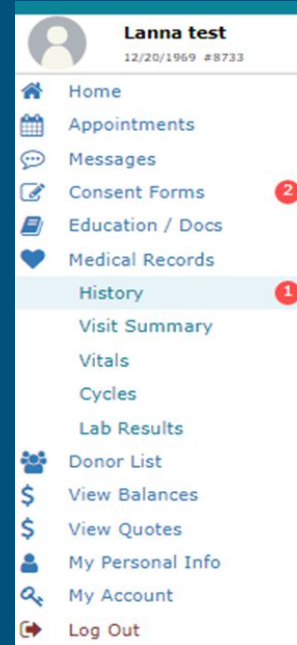
United States

Emergency Contact

Key Information

As a new patient it is mandatory that you fill out all consent forms and update medical history prior to your first appointment.

The red number icons on the right hand side indicate that there are forms that need to be completed.

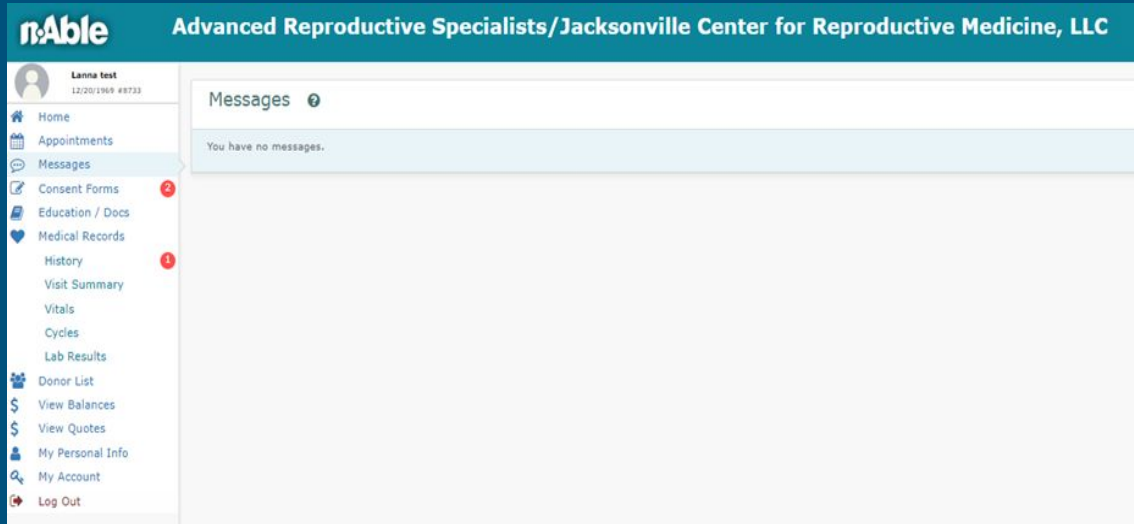


Appointments

Under the Appointments tab, you will find any upcoming appointments.



Messages



Send a Secure Message to Our Clinic

To: Surgery

Subject:

Message:

Callback Phone: (904)305-0000

Send Message

Please remember, while your messages are important to us, we may not be able to respond to them immediately. If you are having an emergency please call 911 or our office for immediate assistance.

The Message Center is a great tool to contact the direct departments inside the clinic. Under this tab, it will also show any messages that are also sent out from the clinic.

Consent Forms

The screenshot displays the nAble patient portal interface. At the top, a teal header bar contains the nAble logo, the text "Advanced Reproductive Specialists/Jacksonville Center for Reproductive Medicine, LLC", and contact information for Kimburle Adkins (phone: 904-493-2229, fax: 904-396-4546). Below the header, a sidebar on the left lists navigation options: Home, Appointments, Messages, Consent Forms (highlighted with a red circle and a red '2'), Education / Docs, Medical Records, History (with a red circle and a red '1'), Visit Summary, Vitals, Cycles, Lab Results, Donor List, View Balances, View Quotes, My Personal Info, My Account, and Log Out. The main content area is titled "Consent Forms" and lists three items: "Release of Records from JCRM - signed on 06/16/2022" with a "View Document" link, "Request of Records to JCRM - signed on 06/16/2022" with a "View Document" link, and two items under a "Patient Intake" section: "Patient Intake" and "Consent Pelvic Exam and Ultrasound", each with a "Sign Document" button.

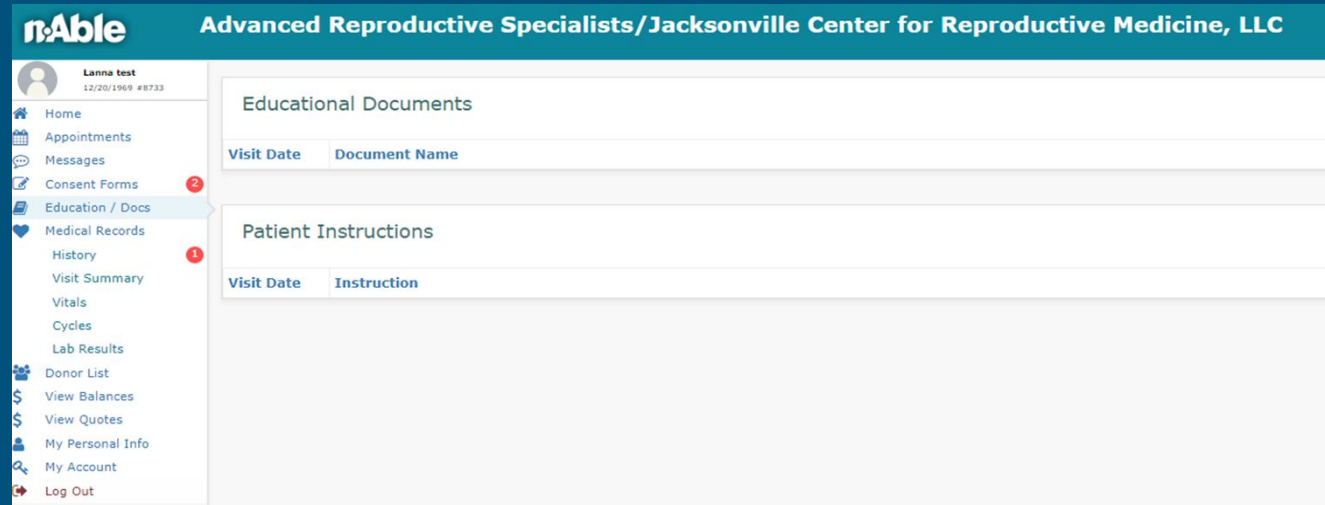
Consent Forms	
• Release of Records from JCRM - signed on 06/16/2022	View Document
• Request of Records to JCRM - signed on 06/16/2022	View Document
• Patient Intake	
• Patient Intake	Sign Document
• Consent Pelvic Exam and Ultrasound	Sign Document

The Patient Intake and Consent Pelvic Exam and Ultrasound consent forms are the two forms that must be completed by each and every patient.

Education / Docs

The Education /Docs tab is where you can find any educational material that your provider sends over.

This is where any shared documentation/ instructions will populate.



Medical Records

nAble

Advanced Reproductive Specialists/Jacksonville Center for Reproductive Medicine, LLC

Kimberlie Adkins
904-493-2229
904-396-4546

Lanna test
12/20/1969 #8733

Home

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History

Your medical history is divided into sections. Please read the directions in each section below. Be sure to press the Save button at the end of each section. Saving a section will mark that section as done as you can see on the right navigation. If you need to stop you can save the section then come back to it at any time.

Height and Weight

Date

mm/dd/yyyy

Height

ft

in

cm

Weight

lbs

kg

BMI

kg/m²

Clinic Questions

What is your reason for visiting?

How long have you not been using protection?

Menstrual History

Mark All No

Under the Medical Records tab you will find your medical history along with documentation regarding your visit, vitals, cycles and lab results. This information can be edited at any point during your care.

Donor List



Advanced Reproductive Specialists/Jacksonville Center for Reproductive Medicine, LLC

Kimburlee Adkins

904-493-2229

904-396-4546



Lanna test

12/20/1969 #8733

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Egg Donor

I want to be an Egg Donor

Ethnicity

Hair Color

Eye Color

Blood Type

Donor

Age

Ethnicity

Eye Color

Hair Color

Blood Type

Height

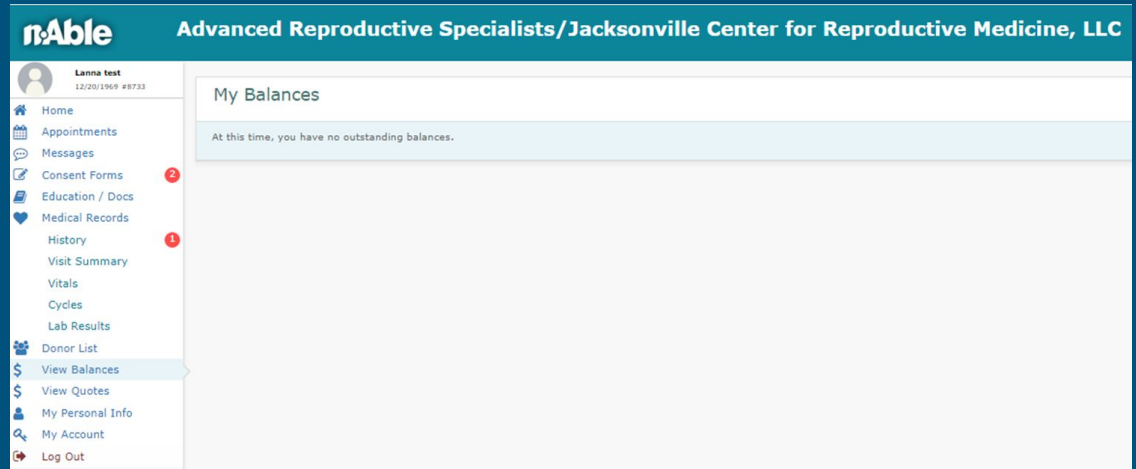
Weight

Notes

The Donor List tab is if you are interested in becoming an egg donor with us. If you would like to know more about this service, fill out the form and our Nurse Practitioner will contact you regarding additional information.

View Balances / View Quotes

Under the View Balances and View Quotes tabs, you will find what you owe/ may owe for services rendered.



My Personal Info

Under the this tab, you are able to make any adjustments pertaining to your personal information at any time during your care with us.

Lanna test

1234567890

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Advanced Reproductive Specialists/Jacksonville Center for Reproductive Medicine, LLC

Kimburlee Adkins
904-493-2729
904-396-4546

Update Personal Information

If you have changed your personal information recently, enter your new information below. This will be forwarded to the clinic for review.

Personal

Last Name

test

First Name

Lanna

Middle Initial

Generation

None

Date of Birth

12/20/1969

Sex assigned at birth

Female

Gender Identity

Same as birth sex

Occupation

Employer

Marital Status

Single

Preferred Language

Race

Ethnicity

Partner Name

Partner DOB

MM/DD/YYYY

Referred Provider

Last Physician/Provider seen

OBGYN Provider

Primary Care Provider

Chart Status

EMR

Please Fax a copy of your medical records to

Jacksonville (904)396-4546

Gainesville (352)323-0093

Panama City (850)853-0300

How did you find us?

How did you find us?

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Cell Phone

(555)555-5555

Work Phone

(555)555-5555

Preference

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Email

lmicukic@jcm.org

Instructions

Pharmacy

Pharmacy Phone

☐ I authorize the clinic to leave message on my phone

☐ Check to opt into receiving emails regarding newsletters, events, and future activities

Address

Address

100 Lane street

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FL

Zip

32216

Country

United States

Emergency Contact

My Account

nAble **Advanced Reproductive Specialists/Jacksonville Center for Reproductive Medicine, LLC** **Kimburle Adkins**
904-493-2229
904-396-4546

 **Lanna test**
12/20/1969 #8732

[Home](#)
[Appointments](#)
[Messages](#)
[Consent Forms](#) **2**
[Education / Docs](#)
[Medical Records](#)
[History](#) **1**
[Visit Summary](#)
[Vitals](#)
[Cycles](#)
[Lab Results](#)
[Donor List](#)
[View Balances](#)
[View Quotes](#)
[My Personal Info](#)
[My Account](#)
[Log Out](#)

Username and Password

[Change Username](#) [Change Password](#)

Representatives Authorized to Access my Records

[Add Representative](#)

No other user has been authorized to log in to your account.

Portal Activity Log

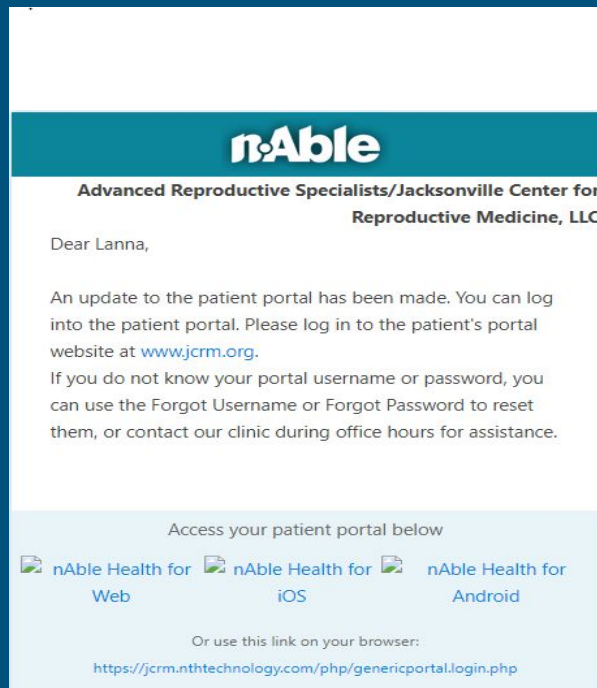
View the activity log for your Patient Portal

Under the My Account tab, you can adjust your username/password along with the option to add any representatives that can have authorized access to your records.

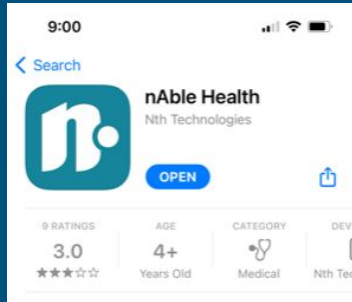
Notifications

If there are any updates to your account from our clinic, you will receive an email notification prompting you to log in.

If you enroll in SMS texting, you will receive an additional notification via text message.

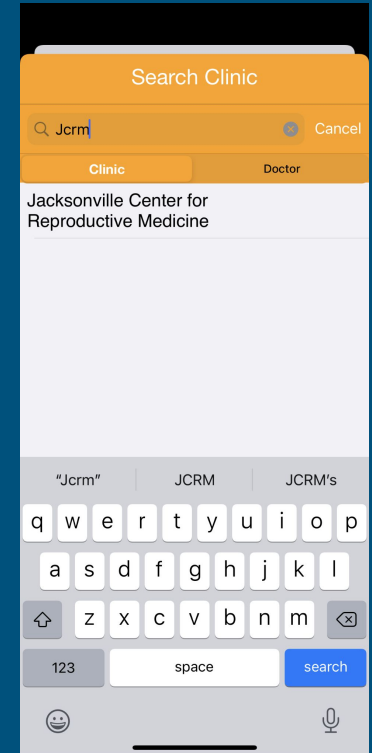
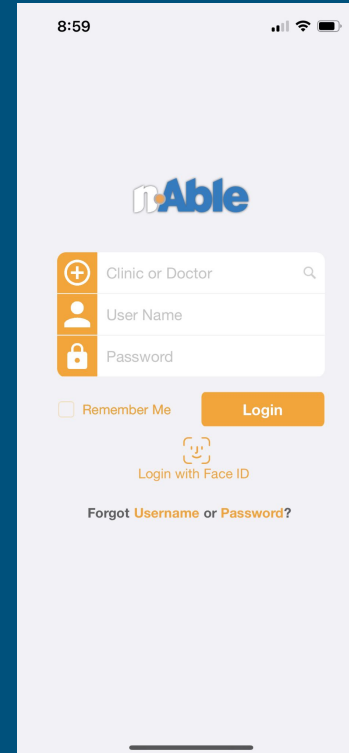


Phone Application



In your mobile app store, search nAble Health.

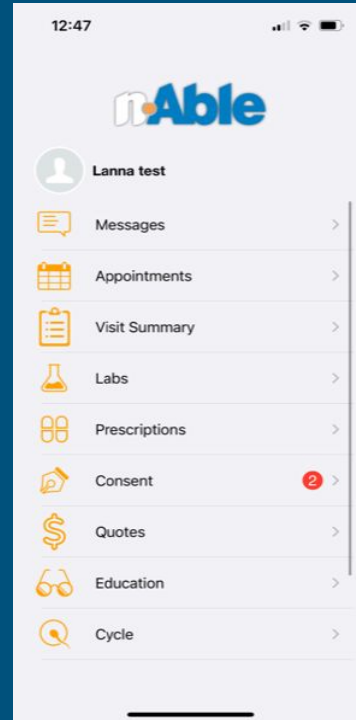
Once downloaded, type in “jcrm” or Jacksonville Center for Reproductive Medicine as the clinic and then the username and password you assigned yourself at initial registration.



Phone Application

On the phone application the tabs are listed in a different order and contain slightly different information.

You can complete your consent through the application but cannot update medical history. This is why it is so important that you register on a computer first.



Uploads on the App

You can upload your driver's license and insurance information through the app by going to your Account Tab.

